

Welcome

Information on How to Get Started
Using the Patient Portal,
myHealthPointe.

<http://dmh.lacounty.gov/wps/portal/dmh>



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LAC DMH LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH

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myHealthPointe
my Health at my Fingertips

Getting Started 

Click here

Mental Health Programs/Services

Find the LA County Department of Mental Health services, programs and facilities serving your area.

Enter Address, City or Zip Code :

GO

 Service Planning Areas Map

QUICK LINKS

I Want To...



Learn About...

Find a(n)...

Report a(n)...

What's New

-  Notice of HIPAA Breach
-  Health Neighborhoods
-  The ACA in LA

Stories of Impact

-  Metta World Peace Visits Edward Roybal Learning Center
-  LACDMH Margaret Cho PSA
-  LACDMH Emily Wu Truong PSA

Making a Difference

"Making a difference begins with eliminating the stigma and discrimination associated with a mental health diagnosis."



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Client Portal

[Getting Started with mHP](#)

Getting Started with mHP

Getting Started with myHealthPointe

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To get started, please review the entire [DMH mHP TERMS AND CONDITIONS OF USE](#) for the Los Angeles County Department of Mental Health (LACDMH) myHealthPointe Patient Portal (mHP Patient Portal). The Terms and Conditions of Use is between you and LACDMH, and governs your visit to the mHP Patient Portal. Please review our [DMH mHP PRIVACY AND SECURITY POLICY](#) that governs any personal information viewed or collected on the mHP Patient Portal.

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myHealthPointe is only available to adults and children age 12 and over.

myHealthPointe is provided on an "As is" and "As available" basis."

If you use myHealthPointe, you must:

- adhere to the Terms and Conditions of Use;
- use this site only for lawful purposes;
- secure your account information and password;
- NOT save or store your password** on any computer/mobile device to avoid potential unauthorized access to your sensitive information;
- Log off and exit** the myHealthPointe application when not in use to avoid potential unauthorized access to your sensitive information;
- secure and protect your data that is printed or downloaded to personal devices such as computers/mobile devices, and portable storage devices such as flash drives;
- acknowledge you are using myHealthPointe at your own risk



myHOPE * myWELLNESS * myRECOVERY
Become A More Active Participant In Your Care

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Read the Terms and
Conditions of Use



Los Angeles County Department of Mental Health
myHealthPointe Patient Portal
TERMS AND CONDITIONS OF USE

Purpose:

Protecting patient privacy and health information is a priority for Los Angeles County Department of Mental Health (LACDMH). Our experience in dealing with sensitive health information has allowed us to develop a comprehensive privacy and security policy. We are committed to keeping your health information secure to the best of our abilities.

By agreeing to the following Terms and Conditions of Use, you acknowledge that you are requesting that the Los Angeles County Department of Mental Health (LACDMH) release your health information to you electronically, including certain labs and other test results, using this website and the myHealthPointe Patient Portal (mHP Patient Portal) service. You also acknowledge that we are granting you access to your health information, and providing you with the ability to communicate with your health care team concerning your health information through mHP Patient Portal.

Your Health Record:

Before registering for the mHP Patient Portal service, you should understand that the health information included in mHP Patient Portal may include health information you consider very sensitive including, but not limited to, information about sexually transmitted and other communicable diseases, drug and alcohol abuse, HIV/AIDS, and mental health services.

As we provide your health care, we are required to maintain documentation of your medical history, current conditions, treatment plan, and all treatments given, including but not limited to the results of all tests, procedures and therapies. This health information is subject to California and federal statutes governing the security and confidentiality of health records.

Please keep in mind that the health information presented through mHP Patient Portal does not include all of the health information available in your permanent medical record. The posting of your health information is limited by the mHP Patient Portal service and, further, at the discretion of your provider(s). Additionally, be advised that the information you communicate through the mHP Patient Portal service



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Read the Privacy and Security Policy



Los Angeles County Department of Mental Health
myHealthPointe Patient Portal
PRIVACY AND SECURITY POLICY

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Privacy:

The mHP Patient Portal provides access to portions of the patient's Electronic Health Record (EHR) which is owned and maintained by LACDMH. The available information is not a complete view of all the data in the patient's EHR.

The mHP Patient Portal provides limited information about the patient, such as name, date of birth, appointments, social and health history, medications, and lab results.

If a patient shares information available through the mHP Patient Portal with another person or agency, the patient is responsible for their decision to provide access to their health information and/or potentially other sensitive information.





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- myHealthPointe operating without interruption or error.

The electronic health record available on the mHP Patient Portal only provides portions of a complete medical record. If you have received care from LACDMH and/or any of its contracted providers, and need to obtain a copy of your complete medical record, please access [LACDMH Policy 501.01 Clients Rights To Access Protected Health Information](#) for instructions.

Terms and Conditions of Use Updates. You should periodically review these terms, conditions, and policies for any updates or changes. Your continued use of this Site shall constitute notice and acceptance of any such changes.

By signing on to myHealthPointe Patient Portal, "I ACCEPT THE TERMS AND CONDITIONS OF USE". I indicate that I have read and agree to the summary and the entire Terms and Conditions of Use for myHealthPointe, and reviewed the Privacy and Security Policy. I understand that violating the Terms and Conditions of Use may result in the suspension or termination of my access without notice.

I Agree



Note: when you register for or use your myHealthPointe account, you are acknowledging (I Accept) the contents of the documents you read on the DMH Internet page.

Email:

Password:

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Login

[Forgot your password?](#)

[Don't have an account? Register now](#)

If, you are new to



[Login](#) [Create an Account](#)



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By proceeding further I consent and agree to all the policies, terms and conditions.

Email:

Password:

Remember me on this computer for two weeks?
Do NOT check if using a public computer.

 Login

[Forgot your password?](#)
[Don't have an account? Register for free!](#)

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patient portal

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By proceeding further I consent and agree to all the policies, terms and conditions.

Patient Portal Registration

Do you have a Registration PIN from your doctor's office?

Note: To register with the Patient Portal you do not need a PIN from your practice. However you will only be able to request appointments until your account is given full access rights by your doctor's office.

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Patient Portal Registration

Do you have a Registration PIN from your doctor's office?

Yes No

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Patient Portal Registration - Step 1 of 2

PIN Number:

-

PIN is NOT case sensitive.

Patient's Last Name:

[Continue](#)

[Already have an account? Sign in](#)
[Don't have a PIN and want to register?](#)
[Forgot your password?](#)

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Patient Portal Registration - Step 2 of 2

Welcome BRUCE TESTA!

All fields are required.

Email:

Confirm Email:

Passwords cannot begin with a special character and must be between 8 and 30 characters in length and include 1 number and 1 letter.

Desired Password:

Confirm Password:

In case you forget your password you will be asked one of the

Passwords cannot begin with a special character and must be between 8 and 30 characters in length and include 1 number and 1 letter.

Desired Password:

Enter new password here.

Confirm Password:

Confirm password here.

In case you forget your password you will be asked one of the following questions to reset your password.

Secret Question 1:

- Select - 

Answer:

Type answer here.

Secret Question 2:

- Select - 

Answer:

Type answer here.



Click on the drop down button to choose secret questions. Type answers to questions in Answer box and then click register.

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Congratulations!

Your account has been created!
However, to activate you will need to verify your email address.
You will be receiving an email shortly with instructions.

[Return to login page.](#)

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Thank you

For more information on how to use myHealthPointe, please refer to the DMH Internet site. There you will find additional videos, materials and resources to assist you make the most of the Patient Portal, myHealthPointe.

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